

Railway Cottage: COVID-19 update as at 25th September 2022

The safety of our guests and cleaners is of the upmost importance to us and since the advent of COVID-19, we have operated the following policy and practices to provide a safe and clean property. We look forward to your visit!

Bookings

- We are asking guests to check-in no earlier than 4pm on their date of arrival

Additional Information for Guests

- As always, we recommend that you have adequate holiday insurance in place.
- We have installed a key lockbox and will provide instructions on how to access the key if “meet and greet” is not available.
- We ask that all cutlery and crockery is washed in the dishwasher on a hot cycle, including anything that you might use on the day you leave the cottage.
- We will be reducing the number of toys, books and DVD’s etc to minimise the cleaning effort, so you may want to bring items with you. Please do not remove any items that you may find stored in cable-tied boxes or vacuum sealed bags.
- Please take all left-over food etc with you when you leave the cottage. Please do not leave anything in the fridge or cupboards.

Enhanced Cleaning

- We have always tried to operate to the highest levels of cleaning best practice and have increased these levels as a result of the additional precautions needed to minimise the risk from COVID-19.

Guest Health & Safety

- Please do not travel to the cottage if you suspect that you have COVID-19, or are displaying any of its symptoms.
- We would ask all guests to take extra steps to reduce the risk of infection when in Railway Cottage. We promote regular hand-washing, encouraging good handwashing practice with soap and water. We will provide hand-soap, tissues, kitchen roll and toilet paper, as well as disinfectants and cleaning supplies, should you need to clean up after yourselves.
 - Please cover your mouth and nose with a tissue when you cough or sneeze. Throw used tissues in the bin. If you don’t have a tissue, please cough or sneeze into your elbow, not your hands.

Should you have any questions about these changes, or if you have any special requirements, then please email janine@railway-cottage.com or telephone 0113 8 153045

We are pleased to support you during your stay with us and look forward to your visit!